

## Regulations of the promotion “SaaS services at netart.com”

### I. Preliminary Provisions

1. **Promotion Purpose:** To familiarise the Client with the SaaS services provided by netart.com spółka z ograniczoną odpowiedzialnością with its registered office in Krakow, ul. Pana Tadeusza 2, 30-727 Krakow, registered in the Register of Entrepreneurs kept by the District Court for Krakow - Śródmieście in Krakow, XI Division of the National Court Register under KRS no.: 0001000590, with a share capital of 1,000,000.00 PLN (in words: one million zloty), REGON no.: 523601938, NIP no.: 6793252454 - hereinafter referred to as netart.com.
2. **Duties (obligations) of the parties:** netart.com undertakes to provide services according to the terms set out in these Regulations, and the Client undertakes to use the service according to these Regulations, the GTC, the Regulations of the SaaS Service, Service Specification, and other provisions referred to in the said documents.

### II. Organiser of the Promotion

1. The organiser of the promotional action “SaaS Service at netart.com” is netart.com.

### III. Legal regulation of promotion

1. The legal basis for the promotion is provided by these Regulations, which is also the only document setting out the detailed rules of the promotion. The content of the Regulations is available at <https://www.netart.com>.
2. Participation in the promotion is voluntary.
3. The interpretation of the Regulations rests solely with the organiser of the promotional campaign. This provision does not apply to the Consumer.
4. The promotion participant can be any netart.com customer with an account in the Customer Panel who, during the promotion period, orders at least one of the SaaS services referred to in points V.5. - V.8. and meets the conditions specified in these Regulations, in particular point V.1. of these Regulations (hereinafter referred to as the “Participant” or “Promotion Participant”).

### IV. Duration of the promotion

1. The promotion applies to services ordered from 24.04.2024 until further notice.
2. The date determining participation in the promotion is the date of ordering the SaaS service via <https://www.netart.com>.

### V. Promotion rules

1. Participation in this promotion is conditional upon the Promotion Participant's enabled consent or granting of consent to provide commercial information at the time of placing an order during this promotion and according to the content of the clause found in particular at <https://www.netart.com>, in the Client Panel or when placing an order for a service during this promotion.
2. The amount of discount granted to the Participant under this promotion and upon fulfillment of the conditions for participation in the promotion is the difference between the standard net price specified in the price list available at <https://www.netart.com> and the promotional price specified in these Regulations.
3. The discount is granted to the Promotion Participants for giving their consent to the transmission of commercial information, according to section V.1. above. The Promotion Participant has the right to withdraw the consent to the sending of commercial information by netart.com. The discount will be granted for the duration of the Promotion Participant's consent to the transmission of commercial information, as specified in the clause referred to in section V.1. of these Regulations, in proportion to the duration of this period, up to the maximum duration of the promotional Subscription Period.
4. Withdrawal or non-granting by the Client of the consent to send commercial information by netart.com during the promotional Subscription Period of the service may result in the loss of the Client's right to the discount and the obligation on the part of that Client to pay the standard price specified in the price list available at <https://www.netart.com>, from the day following the day on which the consent to send commercial information was withdrawn (or from the day following the day on which netart.com obtained information about the non-granting of the consent).
5. The promotion applies to SaaS services ordered through <https://www.netart.com> during the promotion period, under the following conditions:
  - a) SaaS MariaDB Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
  - b) SaaS MariaDB Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
  - c) SaaS MariaDB Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or

- d) SaaS PostgreSQL Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- e) SaaS PostgreSQL Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- f) SaaS PostgreSQL Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- g) SaaS for Redis Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- h) SaaS for Redis Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- i) SaaS for Redis Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- j) SaaS MongoDB Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- k) SaaS MongoDB Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- l) SaaS MongoDB Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- m) SaaS Nextcloud Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- n) SaaS Nextcloud Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- o) SaaS Nextcloud Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- p) SaaS Mantis Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- q) SaaS Mantis Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- r) SaaS Mantis Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 0.00 EUR net),  
or
- s) SaaS Cloud Mail Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
- t) SaaS Cloud Mail Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or

- u) SaaS Cloud Mail Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - v) SaaS SQL Express Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - w) SaaS SQL Express Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - x) SaaS SQL Express Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - y) SaaS OpenSearch Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - z) SaaS OpenSearch Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aa) SaaS OpenSearch Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ab) SaaS Kubernetes Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ac) SaaS Kubernetes Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ad) SaaS Kubernetes Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ae) SaaS Mattermost Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - af) SaaS Mattermost Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ag) SaaS Mattermost Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ah) SaaS osTicket Start service in the first Subscription Period lasting one month at a promotional price of 15.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ai) SaaS osTicket Business service in the first Subscription Period lasting one month at a promotional price of 30.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aj) SaaS osTicket Pro service in the first Subscription Period lasting one month at a promotional price of 60.00 EUR (the lowest price for this offer from the period of 30 days before the reduction).
6. In addition, under the promotion, the Customer is entitled to order services at discounted prices for the first Subscription Period:
- a) SaaS MariaDB Start in the Subscription Period lasting three months at a promotional price of 45.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - b) SaaS MariaDB Business in the Subscription Period lasting three months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - c) SaaS MariaDB Pro in the Subscription Period lasting three months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),



- aa) SaaS OpenSearch Pro in the Subscription Period lasting three months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ab) SaaS Kubernetes Start in the Subscription Period lasting three months at a promotional price of 45.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ac) SaaS Kubernetes Business in the Subscription Period lasting three months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ad) SaaS Kubernetes Pro in the Subscription Period lasting three months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ae) SaaS Mattermost Start in the Subscription Period lasting three months at a promotional price of 45.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - af) SaaS Mattermost Business in the Subscription Period lasting three months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ag) SaaS Mattermost Pro in the Subscription Period lasting three months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ah) SaaS osTicket Start in the Subscription Period lasting three months at a promotional price of 45.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ai) SaaS osTicket Business in the Subscription Period lasting three months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aj) SaaS osTicket Pro in the Subscription Period lasting three months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction).
7. In addition, under the promotion, the Customer is entitled to order services at discounted prices for the first Subscription Period:
- a) SaaS MariaDB Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - b) SaaS MariaDB Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - c) SaaS MariaDB Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - d) SaaS PostgreSQL Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - e) SaaS PostgreSQL Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - f) SaaS PostgreSQL Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - g) SaaS for Redis Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - h) SaaS for Redis Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - i) SaaS for Redis Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - j) SaaS MongoDB Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - k) SaaS MongoDB Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - l) SaaS MongoDB Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - m) SaaS Nextcloud Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or

- n) SaaS Nextcloud Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - o) SaaS Nextcloud Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - p) SaaS Mantis Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - q) SaaS Mantis Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - r) SaaS Mantis Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - s) SaaS Cloud Mail Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - t) SaaS Cloud Mail Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - u) SaaS Cloud Mail Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - v) SaaS SQL Express Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - w) SaaS SQL Express Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - x) SaaS SQL Express Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - y) SaaS OpenSearch Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - z) SaaS OpenSearch Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aa) SaaS OpenSearch Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ab) SaaS Kubernetes Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ac) SaaS Kubernetes Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ad) SaaS Kubernetes Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ae) SaaS Mattermost Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - af) SaaS Mattermost Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ag) SaaS Mattermost Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ah) SaaS osTicket Start in the Subscription Period lasting six months at a promotional price of 90.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ai) SaaS osTicket Business in the Subscription Period lasting six months at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aj) SaaS osTicket Pro in the Subscription Period lasting six months at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction).
8. In addition, under the promotion, the Customer is entitled to order services at discounted prices for the first Subscription Period:



- or
  - y) SaaS OpenSearch Start in the Subscription Period lasting one year at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - z) SaaS OpenSearch Business in the Subscription Period lasting one year at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aa) SaaS OpenSearch Pro in the Subscription Period lasting one year at a promotional price of 720.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ab) SaaS Kubernetes Start in the Subscription Period lasting one year at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ac) SaaS Kubernetes Business in the Subscription Period lasting one year at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ad) SaaS Kubernetes Pro in the Subscription Period lasting one year at a promotional price of 720.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ae) SaaS Mattermost Start in the Subscription Period lasting one year at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - af) SaaS Mattermost Business in the Subscription Period lasting one year at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ag) SaaS Mattermost Pro in the Subscription Period lasting one year at a promotional price of 720.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ah) SaaS osTicket Start in the Subscription Period lasting one year at a promotional price of 180.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - ai) SaaS osTicket Business in the Subscription Period lasting one year at a promotional price of 360.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction),  
or
  - aj) SaaS osTicket Pro in the Subscription Period lasting one year at a promotional price of 720.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction).
9. The net prices specified above will be increased by the applicable VAT, at the rate in force in the country where the service is taxed in accordance with the applicable legislation.
  10. When ordering the service referred to in items V.5. - V.8. The Client is obliged to pay the entire price in advance, for the entire Subscription Period.
  11. The selection of the service in the promotion is made during the order process. The number of services available under the promotion described in items V.5. - V.8. is unlimited.
  12. The renewal of the Subscription Period of the service ordered in the promotion is made under the terms and conditions in effect at the time of renewal.
  13. The use of the service ordered during the promotion period is subject to the general rules for the use of services, contained in the General Terms and Conditions and the Regulations of the SaaS Service.

## VI. Other provisions

1. The relationship between netart.com and the Client is governed exclusively by the provisions of the substantive law of the Republic of Poland. The above provision shall not limit the rights acquired under the law by a Consumer residing in the territory of the European Union.
2. Any disputes that may arise from the agreement between the Client and netart.com, which cannot be resolved using the complaint procedure, will be settled by a common court of law with jurisdiction over the seat of netart.com. The place of provision of the service is the registered office of netart.com.
3. The language applicable to the conduct and settlement of disputes referred to in item VI.2. above and settled by Polish courts, shall be Polish.
4. For matters not regulated in these Regulations, the provisions of the General Terms and Conditions available at <https://www.netart.com> shall apply.
5. Regulations as of 24.04.2024.