Regulations of the promotion "SaaS services at netart.com"

I. Preliminary Provisions

1. **Promotional purpose:** Familiarizing the Customer with the SaaS services provided by netart.com Sp. z o.o. with its registered office in Krakow, ul. Pana Tadeusza 2, 30-727 Krakow, registered in the Register of Entrepreneurs kept by the District Court for Krakow – Śródmieście in Krakow, XI Commercial Division of the National Court Register under KRS no.: 0001000590, with a share capital of PLN 1,000,000.00 (in words: one million zloty), REGON no.: 523601938, NIP no.: 6793252454, email address: contact@netart.com - hereinafter referred to as netart.com..
2. **Duties (obligations) of the parties:** netart.com undertakes to provide services according to the terms set out in these Regulations, and the Client undertakes to use the service according to these Regulations, the GTC, the Regulations of the SaaS Service, Service Specification, and other provisions referred to in the said documents.

II. Organiser of the promotion

1. The organiser of the promotional action "SaaS Service at netart.com" is netart.com.

III. Legal regulation of promotion

1. The legal basis for the promotion is provided by these Regulations, which is also the only document setting out the detailed rules of the promotion. The content of the Regulations is available at https://www.netart.com.
2. Participation in the promotion is voluntary.
3. The interpretation of the Regulations rests solely with the organiser of the promotional campaign. This provision does not apply to the Consumer.
4. The promotion participant may be any Client of netart.com having an account in the Client Panel, who, during the period of the promotion, orders at least one of the SaaS services referred to in section V.5. and fulfils the conditions specified in these Regulations, in particular in section V.1. of these Regulations (hereinafter referred to as the "Participant" or "Promotion Participant").

IV. Duration of the promotion

1. The promotion applies to services ordered from 09.07.2026 until further notice.
2. The date determining participation in the promotion is the date of ordering the SaaS service via https://www.netart.com.

V. Promotion Rules

1. Participation in this promotion is conditional upon the Promotion Participant's enabled consent or granting of consent to provide commercial information at the time of placing an order during this promotion and according to the content of the clause found in particular at https://www.netart.com, in the Client Panel or when placing an order for a service during this promotion.
2. The amount of discount granted to the Participant under this promotion and upon fulfilment of the conditions for participation in the promotion is the difference between the standard net price specified in the price list available at https://www.netart.com and the promotional price specified in these Regulations.
3. The discount is granted to the Promotion Participants for giving their consent to the transmission of commercial information, according to section V.1. above. The Promotion Participant has the right to withdraw the consent to the sending of commercial information by netart.com. The discount will be granted for the duration of the Promotion Participant's consent to the transmission of commercial information, as specified in the clause referred to in section V.1. of these Regulations, in proportion to the duration of this period, up to the maximum duration of the promotional Subscription Period.
4. Withdrawal or non-granting by the Client of the consent to send commercial information by netart.com during the promotional Subscription Period of the service may result in the loss of the Client's right to the discount and the obligation on the part of that Client to pay the standard price specified in the price list available at https://www.netart.com, from the day following the day on which the consent to send commercial information was withdrawn (or from the day following the day on which netart.com obtained information about the non-granting of the consent).
5. The promotion applies to SaaS services ordered through https://www.netart.com. As part of the promotion, the Client is entitled to order the SaaS services specified in this section at reduced prices for the first Subscription Period:
   5.1. SaaS MariaDB Start:
      5.1.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).
   5.2. SaaS MariaDB Business:
      5.2.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).
   5.3. SaaS MariaDB Pro:
      5.3.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).
   5.4. SaaS PostgreSQL Start:

5.4.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.5. SaaS PostgreSQL Business:

5.5.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.6. SaaS PostgreSQL Pro:

5.6.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.7. SaaS for Redis Start:

5.7.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.8. SaaS for Redis Business:

5.8.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.9. SaaS for Redis Pro:

5.9.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.10. SaaS MongoDB Start:

5.10.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.11. SaaS MongoDB Business:

5.11.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.12. SaaS MongoDB Pro:

5.12.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.13. SaaS Nextcloud Start:

5.13.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.14. SaaS Nextcloud Business:

5.14.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.15. SaaS Nextcloud Pro:

5.15.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.16. SaaS Mantis Start:

5.16.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.17. SaaS Mantis Business:

5.17.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.18. SaaS Mantis Pro:

5.18.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.19. SaaS Cloud Mail Start:

5.19.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.20. SaaS Cloud Mail Business:

5.20.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.21. SaaS Cloud Mail Pro:

5.21.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.22. SaaS SQL Express Start:

5.22.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.23. SaaS SQL Express Business:

5.23.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.24. SaaS SQL Express Pro:

5.24.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.25. SaaS OpenSearch Start:

5.25.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.26. SaaS OpenSearch Business:

5.26.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.27. SaaS OpenSearch Pro:

5.27.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.28. SaaS Kubernetes Start:

5.28.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.29. SaaS Kubernetes Business:

5.29.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.30. SaaS Kubernetes Pro:

5.30.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.31. SaaS Mattermost Start:

5.31.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.32. SaaS Mattermost Business:

5.32.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.33. SaaS Mattermost Pro:

5.33.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

5.34. SaaS osTicket Start:

5.34.1. in the Subscription Period of 1 month, at a promotional price of 25.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 12.50 EUR net).

5.35. SaaS osTicket Business:

5.35.1. in the Subscription Period of 1 month, at a promotional price of 50.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 25.00 EUR net).

5.36. SaaS osTicket Pro:

5.36.1. in the Subscription Period of 1 month, at a promotional price of 100.00 EUR net (the lowest price for this offer from the period of 30 days before the reduction – 50.00 EUR net).

6. The net prices specified above will be increased by the applicable VAT, at the rate in force in the country where the service is taxed in accordance with the applicable legislation.
7. When ordering the service referred to in section V.5., the Client is obliged to pay the full price in advance for the full Subscription Period.
8. The selection of the service in the promotion is made during the order process.
9. The number of services available in the promotion described in section V.5. is unlimited.
10. The renewal of the Subscription Period of the service ordered in the promotion is made under the terms and conditions in effect at the time of renewal.
11. The use of the service ordered during the promotion period is subject to the general rules for the use of services, contained in the General Terms and Conditions and the Regulations of the SaaS Service.

VI. Other provisions

1. The relationship between netart.com and the Client is governed exclusively by the provisions of the substantive law of the Republic of Poland. The above provision shall not limit the rights acquired under the law by a Consumer residing in the territory of the European Union.
2. Any disputes that may arise from the agreement between the Client and netart.com, which cannot be resolved using the complaint procedure, will be settled by a common court of law with jurisdiction over the seat of netart.com. The place of provision of the service is the registered office of netart.com.
3. The language applicable to the conduct and settlement of disputes referred to in Section VI.2. above and settled by Polish courts, shall be Polish.
4. For matters not regulated in these Regulations, the provisions of the General Terms and Conditions available at https://www.netart.com shall apply.
5. Regulations in the version of 09.07.2026.