Regulations of the promotion "Mail Backup Services at netart.com"

I. Preliminary Provisions

1. **Promotional purpose:** Familiarizing the Customer with the Mail Backup service provided by netart.com Sp. z o.o. with its registered office in Krakow, ul. Pana Tadeusza 2, 30-727 Krakow, registered in the Register of Entrepreneurs kept by the District Court for Krakow – Śródmieście in Krakow, XI Commercial Division of the National Court Register under KRS no.: 0001000590, with a share capital of PLN 1,000,000.00 (in words: one million zloty), REGON no.: 523601938, NIP no.: 6793252454, email address: contact@netart.com - hereinafter referred to as netart.com
2. **Duties (obligations) of the parties:** netart.com undertakes to provide services according to the terms set out in these Regulations, and the Client undertakes to use the service according to these Regulations, the GTC, the Regulations of the Mail Backup Service, and other provisions referred to in the said documents.

II. Organiser of the promotion

1. The organiser of the promotional action "Mail Backup Service at netart.com" is netart.com.

III. Legal regulation of promotion

1. The legal basis for the promotion is provided by these Regulations, which is also the only document setting out the detailed rules of the promotion. The content of the Regulations is available at https://www.netart.com.
2. Participation in the promotion is voluntary.
3. The interpretation of the Regulations rests solely with the organiser of the promotional campaign. This provision shall not apply to a Consumer residing in the territory of the European Union.
4. The promotion participant may be any Client of netart.com having an account in the Client Panel, who during the period of the promotion orders the Mail Backup Service referred to in section V.5. and fulfils the conditions specified in these Regulations, in particular in section V.1. of these Regulations (hereinafter referred to as the "Participant" or "Promotion Participant").

IV. Duration of the promotion

1. The promotion applies to services ordered from 23.06.2026 until further notice.
2. The date determining participation in the promotion is the date of ordering the Mail Backup service via https://www.netart.com.

V. Promotion Rules

1. Participation in this promotion is conditional upon the Promotion Participant's enabled consent or granting of consent to provide commercial information at the time of placing an order during this promotion and according to the content of the clause found in particular at https://www.netart.com, in the Client Panel or when placing an order for a service during this promotion.
2. The amount of discount granted to the Participant under this promotion and upon fulfilment of the conditions for participation in the promotion is the difference between the standard net price specified in the price list available at https://www.netart.com and the promotional price specified in these Regulations.
3. The discount is granted to the Promotion Participants for giving their consent to the transmission of commercial information, according to section V.1. above. The Promotion Participant has the right to withdraw the consent to the sending of commercial information by netart.com. The discount will be granted for the duration of the Promotion Participant's consent to the transmission of commercial information, as specified in the clause referred to in section V.1. of these Regulations, in proportion to the duration of this period, up to the maximum duration of the promotional Subscription Period.
4. Withdrawal or non-granting by the Client of the consent to send commercial information by netart.com during the promotional Subscription Period of the service may result in the loss of the Client's right to the discount and the obligation on the part of that Client to pay the standard price specified in the price list available at https://www.netart.com, from the day following the day on which the consent to send commercial information was withdrawn (or from the day following the day on which netart.com obtained information about the non-granting of the consent).
5. The promotion applies to Mail Backup Services ordered by the Client via https://www.netart.com. As part of the promotion, the Client is entitled to order the Mail Backup services specified in this section at reduced prices for the first Subscription Period.
   5.1. Mail Backup 25 GB:
      5.1.1. in the Subscription Period of 1 month, at a promotional price of 0 EUR net (the lowest price for this offer from the period of 30 days before the introduction of the discount – 2.50 EUR net),
      or
      5.1.2. in the Subscription Period of 3 months, at a promotional price of 11.25 EUR net (the lowest price for this offer from the period of 30 days before the introduction of the discount).
   5.2. Mail Backup 100 GB:
      5.2.1. in the Subscription Period of 1 month, at a promotional price of 6.25 EUR net (the lowest price for this offer from the period of 30 days before the introduction of the discount),
      or

5.2.2. in the Subscription Period of 3 months, at a promotional price of 33.75 EUR net (the lowest price for this offer from the period of 30 days before the introduction of the discount).

5.3. Mail Backup 250 GB:

5.3.1. in the Subscription Period of 1 month, at a promotional price of 12.50 EUR net (the lowest price for this offer from the period of 30 days before the introduction of the discount),

or

5.3.2. in the Subscription Period of 3 months, at a promotional price of 67.50 EUR net (the lowest price for this offer from the period of 30 days before the introduction of the discount).

6. The net prices specified above will be increased by the applicable VAT, at the rate in force in the country where the service is taxed in accordance with the applicable legislation.
7. When ordering the service referred to in section V.5., the Client is obliged to pay the total price in advance for the entire Subscription Period.
8. The selection of the service in the promotion is made during the order process.
9. The number of services described in section V.5.1.1. ordered by the Client under promotional terms offered by netart.com on any legal basis is limited to 1 item, regardless of the number of promotional actions in which the Client participates, the selected service variant, Subscription Period and promotional price. The services referred to in the preceding sentence may be ordered only by a Promotion Participant who, during the last 30 days before placing the order, did not have the services described in section V.5.1.1. and who, on the day of placing the order, does not have any Mail Backup service, regardless of its variant, Subscription Period, price or basis for its provision.
10. The number of services available under the promotion described in section V.5. is unlimited, excluding the services listed in section V.9.
11. The renewal of the Subscription Period of the service ordered in the promotion is made under the terms and conditions in effect at the time of renewal.
12. The use of the service ordered during the promotion period is subject to the general rules for the use of services, contained in the General Terms and Conditions and the Regulations of the Mail Backup Service.

VI. Other provisions

1. The relationship between netart.com and the Client is governed exclusively by the provisions of the substantive law of the Republic of Poland. The above provision shall not limit the rights acquired under the law by a Consumer residing in the territory of the European Union.
2. Any disputes that may arise from the agreement between the Client and netart.com, which cannot be resolved using the complaint procedure, will be settled by a common court of law with jurisdiction over the seat of netart.com. The place of provision of the service is the registered office of netart.com.
3. The language applicable to the conduct and settlement of disputes referred to in Section VI.2 above and settled by Polish courts, shall be Polish.
4. For matters not regulated in these Regulations, the provisions of the General Terms and Conditions available at https://www.netart.com shall apply.
5. Regulations in the version of 23.06.2026.