

## Regulations of the promotion "Fast hosting at netart.com"

### I. Introductory provisions

1. **Promotion Purpose:** To familiarise the Client with the Hosting Service and the Additional Service provided by netart.com sp. z o.o. with its registered office in Cracow, Pana Tadeusza 2, 30-727 Cracow, entered into the business register of the National Court Register kept by the District Court XI Commercial Division in Cracow under KRS number: 0001000590, NIP: 6793252454, share capital: PLN 1 000 000,00 (in words: one million zloty) - hereinafter referred to as netart.com.
2. **Duties (obligations) of the parties:** netart.com undertakes to provide services according to the terms set out in these Regulations, and the Client undertakes to use the service according to these Regulations, the GTC, the Regulations of the Hosting Service and Additional Service, and other provisions referred to in the said documents.

### II. Organiser of the Promotion

1. The organiser of the promotional action "Fast hosting at netart.com" is netart.com.

### III. Legal regulation of the promotion

1. The legal basis for the promotion is provided by these Regulations, which is also the only document setting out the detailed rules of the promotion. The content of the Regulations is available at <https://www.netart.com>.
2. Participation in the promotion is voluntary.
3. The interpretation of the Regulations rests solely with the organiser of the promotional campaign. This provision shall not apply to a Consumer residing in the territory of the European Union.
4. The promotion participant may be any Client of netart.com, having an account in the Client Panel, who, during the period of the promotion, orders the Hosting Service referred to in section V.5. or V.6. or V.7. the Additional Service referred to in section V.8. or V.9. or V.10. or V.11. and fulfills the conditions specified in these Regulations, in particular in section V.1. of these Regulations (hereinafter referred to as the "Participant" or "Promotion Participant").

### IV. Duration of the promotion

1. The promotion applies to services ordered from 20.06.2024 until further notice.
2. The date determining participation in the promotion is the date of ordering the Hosting Service or the Additional Service via <https://www.netart.com> or CloudHosting Panel. The promotion also applies to Additional Services ordered for already existing Hosting Services.

### V. Promotion rules

1. Participation in this promotion is conditional upon the Promotion Participant's enabled consent or granting of consent to provide commercial information at the time of placing an order during this promotion and according to the content of the clause found in particular at <https://www.netart.com>, in the Client Panel, in the CloudHosting Panel or when placing an order for a service during this promotion.
2. The amount of discount granted to the Participant under this promotion and upon fulfillment of the conditions for participation in the promotion is the difference between the standard net price specified in the price list available at <https://www.netart.com> and the promotional price specified in these Regulations.
3. The discount is granted to the Promotion Participants for giving their consent to the transmission of commercial information, according to section V.1. above. The Promotion Participant has the right to withdraw the consent to the sending of commercial information by netart.com. The discount will be granted for the duration of the Promotion Participant's consent to the transmission of commercial information, as specified in the clause referred to in section V.1. of these Regulations, in proportion to the duration of this period, up to the maximum duration of the promotional Subscription Period.
4. Withdrawal or non-granting by the Client of the consent to send commercial information by netart.com during the promotional Subscription Period of the service may result in the loss of the Client's right to the discount and the obligation on the part of that Client to pay the standard price specified in the price list available at <https://www.netart.com>, from the day following the day on which the consent to send commercial information was withdrawn (or from the day following the day on which netart.com obtained information about the non-granting of the consent).
5. The Promotion applies to Hosting Services ordered by the Client via <https://www.netart.com> or the CloudHosting Panel during the Promotion Period at discounted prices for the first Subscription Period:
  - a) CloudHosting Start in the Subscription Period of one month at a promotional price of 1,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction - 5,00 EUR net),  
or
  - b) CloudHosting Business in the Subscription Period of one month at a promotional price of 10,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or

- c) CloudHosting Pro in the Subscription Period of one month at a promotional price of 15,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - d) CloudHosting WordPress Start in the Subscription Period of one month at a promotional price of 1,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction - 5,00 EUR net),  
or
  - e) CloudHosting WordPress Business in the Subscription Period of one month at a promotional price of 10,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - f) CloudHosting WordPress Pro in the Subscription Period of one month at a promotional price of 15,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - g) CloudMail Start in the Subscription Period of one month at a promotional price of 1,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction - 2,50 EUR net),  
or
  - h) CloudMail Business in the Subscription Period of one month at a promotional price of 10,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - i) CloudMail Pro in the Subscription Period of one month at a promotional price of 15,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - j) CloudHosting e-Shop Start in the Subscription Period of one month at a promotional price of 1,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction - 5,00 EUR net),  
or
  - k) CloudHosting e-Shop Business in the Subscription Period of one month at a promotional price of 10,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - l) CloudHosting e-Shop Pro in the Subscription Period of one month at a promotional price of 15,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
6. In addition, in the promotion, the Client is entitled to order the following services at discounted prices for the first Subscription Period:
- a) CloudHosting Start in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - b) CloudHosting Business in the Subscription Period of one year at a promotional price of 120,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - c) CloudHosting Pro in the Subscription Period of one year at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - d) CloudHosting WordPress Start in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - e) CloudHosting WordPress Business in the Subscription Period of one year at a promotional price of 120,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - f) CloudHosting WordPress Pro in the Subscription Period of one year at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - g) CloudMail Start in the Subscription Period of one year at a promotional price of 30,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - h) CloudMail Business in the Subscription Period of one year at a promotional price of 120,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or

- i) CloudMail Pro in the Subscription Period of one year at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - j) CloudHosting e-Shop Start in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - k) CloudHosting e-Shop Business in the Subscription Period of one year at a promotional price of 120,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - l) CloudHosting e-Shop Pro in the Subscription Period of one year at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
7. In addition, in the promotion, the Client is entitled to order the following services at discounted prices for the first Subscription Period:
- a) CloudHosting Start in the Subscription Period of 2 years at a promotional price of 300,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - b) CloudHosting Business in the Subscription Period of 2 years at a promotional price of 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - c) CloudHosting Pro in the Subscription Period of 2 years at a promotional price of 900,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - d) CloudHosting WordPress Start in the Subscription Period of 2 years at a promotional price of 300,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - e) CloudHosting WordPress Business in the Subscription Period of 2 years at a promotional price of 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - f) CloudHosting WordPress Pro in the Subscription Period of 2 years at a promotional price of 900,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - g) CloudMail Start in the Subscription Period of 2 years at a promotional price of 150,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - h) CloudMail Business in the Subscription Period of 2 years at a promotional price of 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - i) CloudMail Pro in the Subscription Period of 2 years at a promotional price of 900,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - j) CloudHosting e-Shop Start in the Subscription Period of 2 years at a promotional price of 300,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - k) CloudHosting e-Shop Business in the Subscription Period of 2 years at a promotional price of 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),  
or
  - l) CloudHosting e-Shop Pro in the Subscription Period of 2 years at a promotional price of 900,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
8. In addition, in the promotion, the Client is entitled to order an Additional Service at discounted prices for the first Subscription Period:
- a) Dedicated IP address located geographically in the Subscription Period of one month at a promotional price of 5,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - b) Dedicated IP address located geographically in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),

- c) Dedicated IP address located geographically in the Subscription Period of 2 years at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
9. In addition, in the promotion, the Client is entitled to order an Additional Service at discounted prices for the first Subscription Period:
- a) Reverse DNS for a geo-located dedicated IP address in the Subscription Period of one month at a promotional price of 5,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - b) Reverse DNS for a geo-located dedicated IP address in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - c) Reverse DNS for a geo-located dedicated IP address in the Subscription Period of 2 years at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
10. In addition, in the promotion, the Client is entitled to order an Additional Service at discounted prices for the first Subscription Period:
- a) Extra storage space 100 GB in the Subscription Period of one month at a promotional price of 5,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - b) Extra storage space 100 GB in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - c) Extra storage space 100 GB in the Subscription Period of 2 years at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - d) Extra storage space 500 GB in the Subscription Period of one month at a promotional price of 12,50 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - e) Extra storage space 500 GB in the Subscription Period of one year at a promotional price of 150,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - f) Extra storage space 500 GB in the Subscription Period of 2 years at a promotional price of 450,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - g) Extra storage space 1 TB in the Subscription Period of one month at a promotional price of 25,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - h) Extra storage space 1 TB in the Subscription Period of one year at a promotional price of 300,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - i) Extra storage space 1 TB in the Subscription Period of 2 years at a promotional price of 900,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - j) Extra storage space 4 TB in the Subscription Period of one month at a promotional price of 100,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - k) Extra storage space 4 TB in the Subscription Period of one year at a promotional price of 1 200,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - l) Extra storage space 4 TB in the Subscription Period of 2 years at a promotional price of 3 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - m) Extra storage space 9 TB in the Subscription Period of one month at a promotional price of 200,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - n) Extra storage space 9 TB in the Subscription Period of one year at a promotional price of 2 400,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - o) Extra storage space 9 TB in the Subscription Period of 2 years at a promotional price of 7 200,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
11. In addition, in the promotion, the Client is entitled to order an Additional Service at discounted prices for the first Subscription Period:
- a) Data Backup 100 GB in the Subscription Period of one month at a promotional price of 5,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),

- b) Data Backup 100 GB in the Subscription Period of one year at a promotional price of 60,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - c) Data Backup 100 GB in the Subscription Period of 2 years at a promotional price of 180,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - d) Data Backup 250 GB in the Subscription Period of one month at a promotional price of 12,50 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - e) Data Backup 250 GB in the Subscription Period of one year at a promotional price of 150,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - f) Data Backup 250 GB in the Subscription Period of 2 years at a promotional price of 450,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - g) Data Backup 500 GB in the Subscription Period of one month at a promotional price of 25,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - h) Data Backup 500 GB in the Subscription Period of one year at a promotional price of 300,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - i) Data Backup 500 GB in the Subscription Period of 2 years at a promotional price of 900,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - j) Data Backup 1 TB in the Subscription Period of one month at a promotional price of 50,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - k) Data Backup 1 TB in the Subscription Period of one year at a promotional price of 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - l) Data Backup 1 TB in the Subscription Period of 2 years at a promotional price of 1 800,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - m) Data Backup 2 TB in the Subscription Period of one month at a promotional price of 100,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - n) Data Backup 2 TB in the Subscription Period of one year at a promotional price of 1 200,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - o) Data Backup 2 TB in the Subscription Period of 2 years at a promotional price of 3 600,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - p) Data Backup 5 TB in the Subscription Period of one month at a promotional price of 250,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - q) Data Backup 5 TB in the Subscription Period of one year at a promotional price of 3 000,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - r) Data Backup 5 TB in the Subscription Period of 2 years at a promotional price of 9 000,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - s) Data Backup 10 TB in the Subscription Period of one month at a promotional price of 500,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - t) Data Backup 10 TB in the Subscription Period of one year at a promotional price of 6 000,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction),
  - u) Data Backup 10 TB in the Subscription Period of 2 years at a promotional price of 18 000,00 EUR net (the lowest price for this offer from the period of 30 days prior to the application of the price reduction).
12. The net prices specified above will be increased by the applicable VAT, at the rate in force in the country where the service is taxed in accordance with the applicable legislation.
  13. When ordering a service referred to in sections V.5., V.6., V.7., V.8., V.9., V.10., V.11. the Client is obliged to pay the full price in advance, for the full Subscription Period, subject to the provisions of section V.14.
  14. If an Additional Service referred to in sections V.8., V.9., V.10., V.11. is ordered during the Subscription Period that begins during the Subscription Period of the Hosting Service, the Additional Service is billed at



a promotional price, which is calculated proportionally to the number of days remaining in the Subscription Period of the Hosting Service for which the Additional Service was ordered. For the calculation, the promotional price applicable to the Additional Service with the duration of the Subscription Period of the Hosting Service for which the Additional Service was ordered will be used. The number of days remaining until the end of the Subscription Period of the Hosting Service will also include the day of ordering the Additional Service. The Client is obliged to pay the full price in advance for all days remaining until the end of the Subscription Period.

15. The selection of the service in the promotion is made during the order process. The number of services available in the promotion described in sections V.5., V.6. and V.7. is unlimited.
16. Participants are also entitled to use the additional services "Legacy PHP versions handling", "Legacy database servers handling", "Legacy Node.js versions handling", "2FA protection for e-mail", "CDN netart.com", "Convert to WebP and resize images", and "LSCache Plugins Support", up to the maximum duration of the promotional Subscription Period of the Hosting Service.
17. Within the first Subscription Period of 30 days, Participants are also entitled to use the additional service Data Backup 100 GB at a promotional price of 0 EUR, provided that they do not simultaneously order or have in the Client Panel the Data Backup service. The promotional prices indicated, unless otherwise indicated, are the lowest for the offer that was in effect during the 30-day period prior to the discount.
18. The number of services available in the promotion described in section V.17. is limited to one item.
19. The renewal of the Subscription Period of the service ordered in the promotion is made under the terms and conditions in effect at the time of renewal.
20. In the event of non-payment of the proforma invoice referred to in section IX.1. of the General Terms and Conditions, the effect of the termination of the Subscription Period of the Data Backup 100 GB Service is the immediate deletion of the data stored in the Data Backup 100 GB Service without the possibility of its restoration.
21. The use of the service ordered during the promotion period is subject to the general rules for the use of services, contained in the General Terms and Conditions and the Regulations of the Hosting Service and the Additional Service.

#### **VI. Other provisions**

1. The relationship between netart.com and the Client is governed exclusively by the provisions of the substantive law of the Republic of Poland. The above provision shall not limit the rights acquired under the law by a Consumer residing in the territory of the European Union.
2. Any disputes that may arise from the agreement between the Client and netart.com, which cannot be resolved using the complaint procedure, will be settled by a common court of law with jurisdiction over the seat of netart.com. The place of provision of the service is the registered office of netart.com.
3. The language applicable to the conduct and settlement of disputes referred to in Section VI.2 above and settled by Polish courts, shall be Polish.
4. For matters not regulated in these Regulations, the provisions of the General Terms and Conditions available at <https://www.netart.com> shall apply.
5. Regulations as of 20.06.2024.