

#### **SSL Certificate Regulations**

#### I. General Provisions

- 1. The Regulations mean the Regulations of SSL Certificates and the documents referred to in these Regulations, in particular the offer, price list, service specification and General Terms and Conditions.
- An SSL Certificate is a unique string of characters used to authenticate resources stored on the server where it is hosted, issued for a specific Domain name based on the Issuer's verification of the right to use the Domain.
- 3. The SSL Certificate Service is a service provided by netart.com consisting in the representation of the Client before the Issuer in the process of concluding an agreement for the issuance of an SSL Certificate under the terms and conditions of service specified by the Issuer.
- 4. The SSL OEM Certificate Service is an Additional Service, provided in a Pay-per-Use Model, which consists of issuing an SSL Certificate according to section I.3. and automatically installing it on the Master Service assigned to it, without the Client being able to download it and use it in any other form.
- The expiration date recorded in the SSL Certificate determines the cut-off date within which the SSL Certificate OEM service can use this SSL Certificate, but does not determine the end of the SSL Certificate OEM service period.
- 6. In the case of using the OEM SSL Certificate service, before the expiration date recorded in the SSL Certificate, netart.com will request the Issuer for the issuance of an SSL Certificate for the next period. The issuance of a new SSL Certificate takes place according to section II.5.
- Resignation from using the OEM SSL Certificate service entitles netart.com to revoke the SSL Certificate associated with this service.
- By entering into an agreement for the provision of SSL Certificate service, the Client represents and warrants that they have the effective right to dispose of the Domain for which the SSL Certificate is to be issued.
- 9. The Issuer is a third party authorised to issue SSL Certificates.
- 10. The cancellation of an SSL Certificate involves the cessation of authentication of resources with the SSL Certificate before the end of the validity period which is recorded in the SSL Certificate.
- 11. SSL certificates are offered by netart.com in versions compliant with the offer and service specifications published at https://www.netart.com. The fee for the issuance of an SSL Certificate or the provision of an OEM SSL Certificate service is determined according to the price list published at https://www.netart.com.
- 12. Any capitalised terms not defined in these Regulations will have the meanings given to them in the General Terms and Conditions or the Regulations of the provision of domain registration service and related services.

## II. Ordering and verification process

- 1. Ordering the SSL Certificate service or SSL OEM Certificate service involves the Client completing an electronic service order request.
- Placing an order is equivalent to concluding an agreement between the Client and netart.com for the representation of the Client before the Issuer in the process of concluding an agreement for the issuance of an SSL Certificate.
- 3. By concluding an agreement for the provision of the SSL Certificate service or the SSL OEM Certificate service, the Client declares that they have read and accept in full regulations and contract templates made available by the Issuer, i.e. Asseco Data Systems S.A. at https://www.certum.pl.
- 4. netart.com agrees to apply to the Issuer for the issuance of an SSL Certificate on the terms specified in the submitted order, subject to the receipt of payment for the provision of the SSL Certificate Service. The Client who is a Consumer declares that they request that netart.com apply to the Issuer for the issuance of an SSL Certificate before the expiry of 14 days of the date of properly submitted order.
- The SSL Certificate is issued by the Issuer after a process of verification of the right to dispose of the Domain.
- 6. Information about the verification process is available at https://www.netart.com. By accepting these Regulations, the Client declares that they have familiarised themselves with this information and as part of the verification process agree to receive emails from netart.com or the Issuer to the email address specified in the order.
- 7. If the verification process is unsuccessful and the Issuer does not issue the SSL Certificate, the payment received by netart.com for issuing the SSL Certificate will be returned to the Client.
- 8. The Subscription Period will commence from the issuance of the SSL Certificate by the Issuer.
- 9. The Client agrees to issue the SSL Certificate immediately after the payment is recorded by netart.com.

## III. Obligations and responsibilities of netart.com

- 1. netart.com shall not be held liable for the untruthfulness of the declaration submitted by the Client regarding the right to dispose of the domain.
- 2. In connection with the issuance of the SSL Certificate, netart.com does not personally grant the Client or any third parties any property collateral. Information about guarantees provided by Issuers is contained in the contract templates of these Issuers. The above provision does not exclude the right of the Client





who is a Consumer residing in the territory of the European Union to pursue other claims according to applicable regulations.

# IV. Final provisions

- The SSL Certificate Service and the SSL OEM Certificate Service may be provided only to Clients who use
  the Client Panel according to the provisions of the General Terms and Conditions. The condition for
  the provision of the service by netart.com to the Client is that the Client accepts the General Terms
  and Conditions.
- The relationship between netart.com and the Client is governed exclusively by the provisions of the substantive law of the Republic of Poland. The above provision shall not limit the rights acquired under the law by a Consumer residing in the territory of the European Union.
- 3. Any disputes that may arise from the agreement between the Client and netart.com, which cannot be resolved using the complaint procedure, will be settled by a common court of law with jurisdiction over the seat of netart.com. The place of provision of the service is the registered office of netart.com.
- 4. The language applicable to the conduct and settlement of disputes referred to in Section IV.3 above and settled by Polish courts, shall be Polish.
- 5. For matters not regulated in these Regulations, the provisions of the General Terms and Conditions will apply.
- 6. Regulations as of 05.10.2023.

