

## Rules for using the netart.com website

### I. General Provisions

1. The Rules mean the rules for using the netart.com website
2. The content of the website netart.com, hereinafter referred to as the Website, is made available for information purposes by netart.com sp. z o.o. with its registered office in Cracow, Pana Tadeusza 2, 30-727 Cracow, entered into the business register of the National Court Register kept by the District Court XI Commercial Division in Cracow under KRS number: 0001000590, NIP: 6793252454, share capital: PLN 1 000 000,00 (in words: one million zloty), hereinafter referred to as netart.com.
3. These Rules set out the terms and conditions for the use of the Website.
4. The User is a person using the Website.
5. The rules for the use of individual services provided at a distance by electronic means, including via the Website, are set out in the General Terms and Conditions and the rules for provision of the respective services.
6. The content of the Website is the property of netart.com or other entities and is protected by law.
7. Unless otherwise indicated, Users have the right to view the contents of the Website and record them in any form for personal use only.
8. The Client providing their e-mail address in the forms allowing the use the newsletter service, agrees to receive commercial information from netart.com and its offer.
9. The use of the Website is considered acceptance of these Rules.

### II. Terms of use

1. The minimum technical prerequisites to enable the User to use the Website include a desktop computer with internet access of at least 1 Mbps, using Google Chrome 23.X browser or its newer version, Microsoft Windows 10 operating system and the enabling of Cookies and Javascript in the browser.
2. netart.com reserves the right to carry out upgrades, updates and regular technical maintenance of the Website, which may result in periodic interruptions in access to the Website or to selected functionalities of the Website.
3. netart.com shall not be held liable for cases of inaccessibility of the Website occurring due to failure or malfunction of telecommunication links.

### III Responsibilities of the User

1. The User agrees to use the Website in a manner that does not violate the law, the Rules, good morals, or the rights of third parties.
2. In the event that netart.com obtains information on the User's use of the Website in violation of section III.1, netart.com has the right to immediately block such User's access to the Website, and to process their personal data in order to establish their responsibility and transfer such data to appropriate public authorities.

### IV. Rules for using the resources of the Website

1. The content of the Service has been prepared by netart.com in good faith and on the basis of sources considered reliable, however, netart.com is not responsible for the reliability, completeness or timeliness of the posted information.
2. Users, using the content of the Website, do so at their own risk. Netart.com excludes, to the fullest extent permitted by law, legal liability for damages related to the use of the content of the Website, including the loss of data due to the saving of such materials.

### V. Personal Data and Cookies

1. netart.com processes personal data according to applicable data protection laws and makes every effort to ensure the security and protection of personal data during its processing. Detailed data processing rules are included in the Privacy Policy and at <https://www.netart.com/gdpr/>.
2. The use of the Website is associated with the use of Cookies. Detailed information about personal data and Cookies is contained in the Privacy Policy.

### VI. Complaint procedure

1. The user has the right to file a complaint regarding matters related to the operation of the Website.
2. A complaint must be made in writing under pain of nullity, by submitting a statement with a handwritten signature, using a qualified electronic signature or in the form of a regular e-mail.
3. netart.com is obliged to respond to the complaint in the form of an e-mail within 14 days of the date of its receipt, specifying whether it accepts the complaint and how it intends to handle it, or informing about the lack of grounds for accepting the complaint, along with the reasons for its position.

### VII. Final provisions

1. netart.com reserves the right to make changes to the Rules. The amendments enter into force on the date of their publication.
2. The relationship between netart.com and the User is governed exclusively by the provisions of the substantive law of the Republic of Poland. The above provision shall not limit the rights acquired under the law by a consumer residing in the territory of the European Union.

3. Any disputes that may arise from the agreement between the User and netart.com, which cannot be resolved using the complaint procedure, will be settled by a common court of law with jurisdiction over the seat of netart.com. The place of provision of the service is the registered office of netart.com.
4. The language applicable to the conduct and settlement of disputes referred to in section VII.3 above and settled by Polish courts, shall be Polish.
5. Rules as of 05.10.2023.